

ITGuys – Uptown Eye Associates - SSL-VPN Setup Instructions

1. Download and run the ZyWALL SecuExtender VPN Client

Open a web browser and go to <https://www.zyxel.com/support/DownloadLandingSR.shtml?c=gb&l=en&kbid=M-02111&md=SecuExtender%20VPN%20Client>

Scroll down and from the list select the client that says “SSL_VPN_Client_(Current Version) for either Windows or Mac.

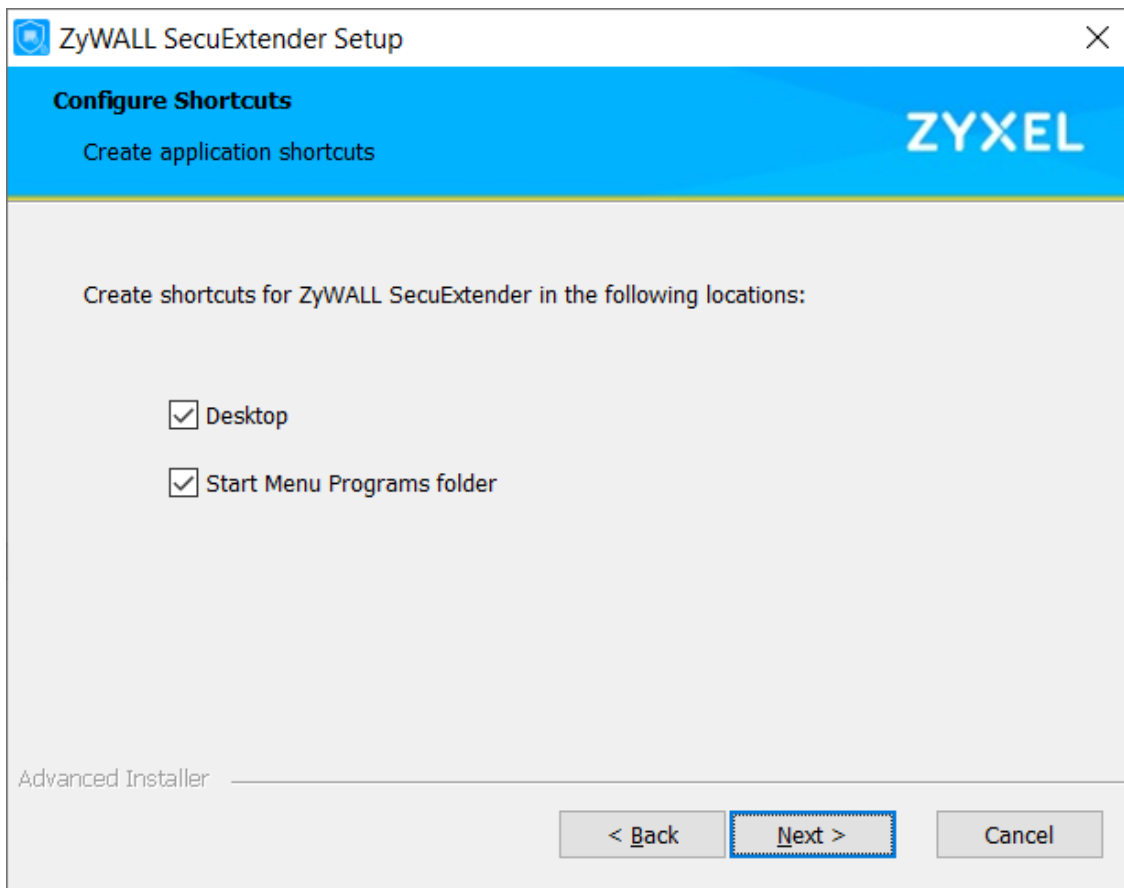
Software	SSL_VPN_Client_4.0.4.0	Windows 7 32bit	← Windows	i	Jun 09, 2021	Download Here
Software	IPSec_12.0.7(subscription_based)	macOS	← Mac	i	May 29, 2021	Download Here
Software	SSL_VPN_Client_11.5	MAC 10.8	←	i	Jan 22, 2021	Download Here

After downloading the program, open the zip file and run “SecuExtenderSetup.exe”. Instructions for installation follow:

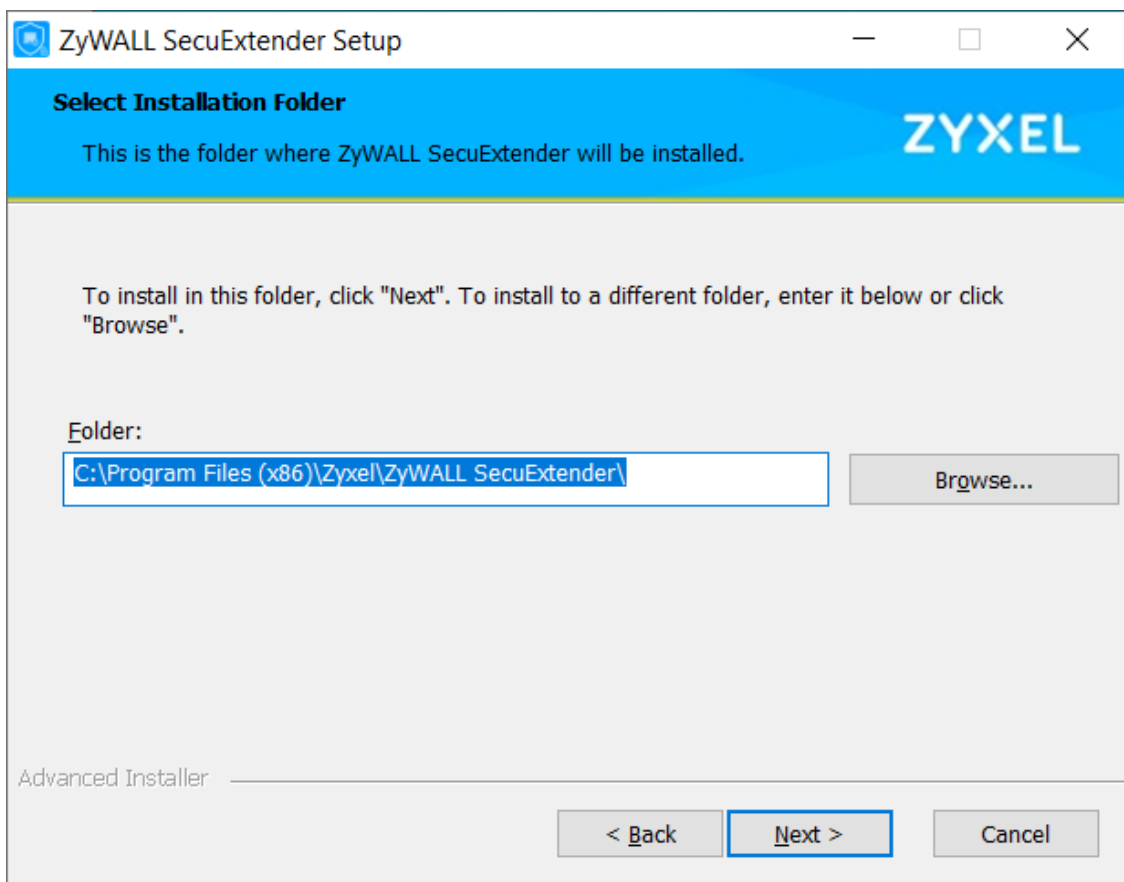
2. Click NEXT at the beginning of the Setup Wizard (this install process will only need to be done once)



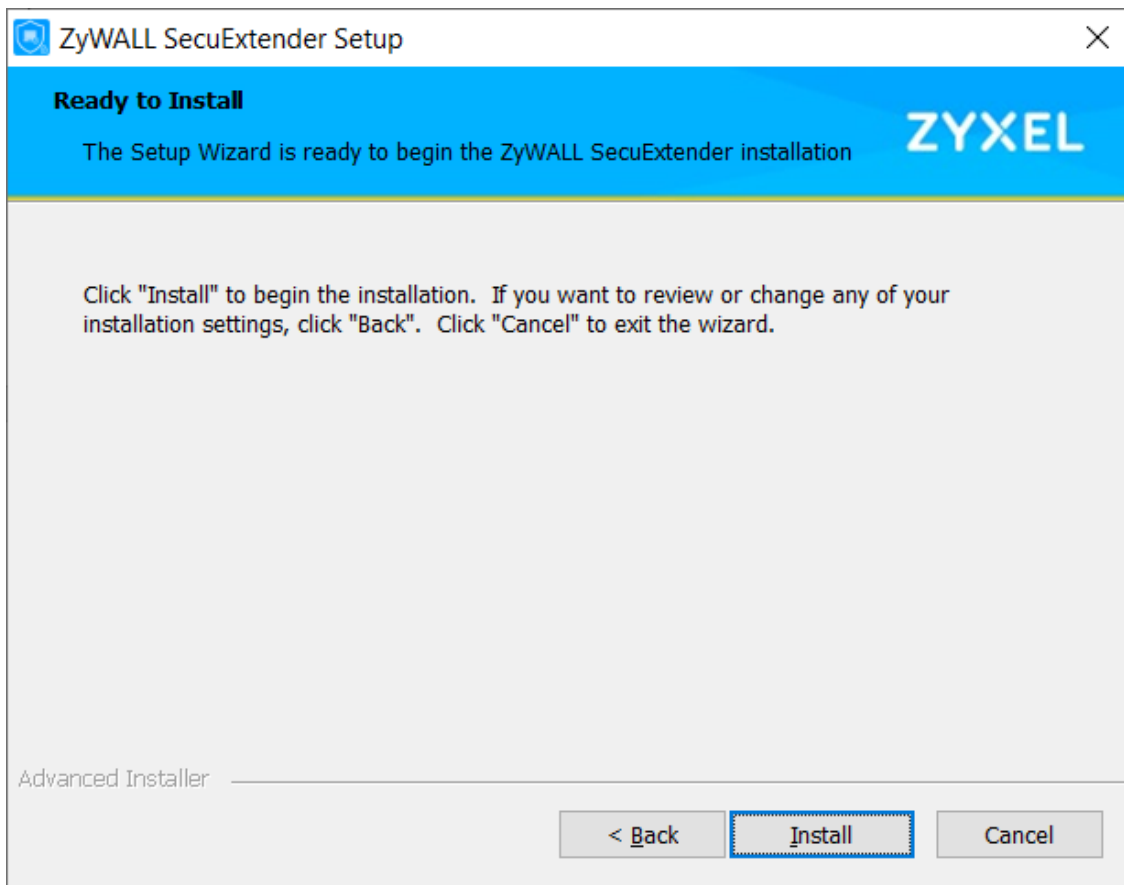
2. Allow the program to create a Desktop shortcut and Start Menu folder.



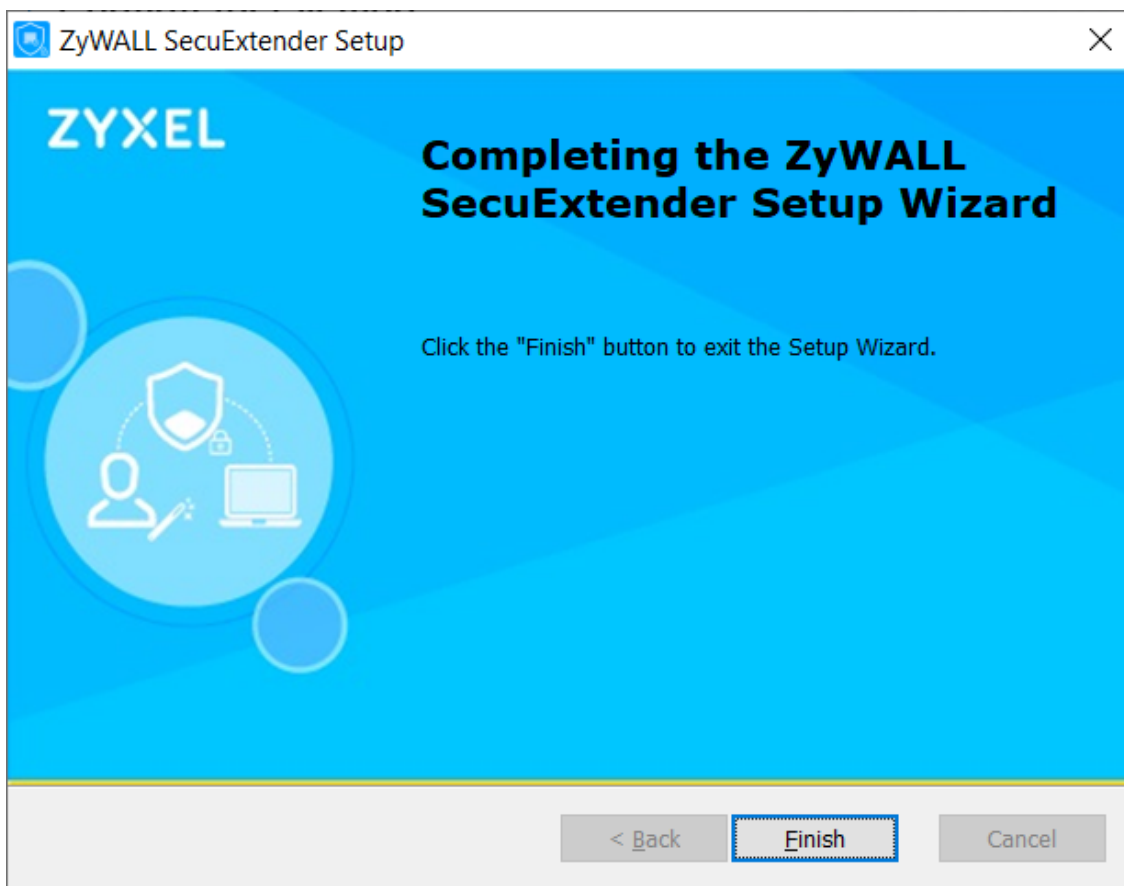
3. Leave the install folder as the default value, then click NEXT



4. Click the "Install" button to start the installation process (it may take a minute to a few minutes)



5. Then "Finish" to exit the installer.



6. Find the Zywall SecuExtender VPN icon on your desktop and double-click it to run it. On subsequent use, if you click it and nothing comes up, find the icon in the System Tray next to the System Time and click Quit. Then click it again.



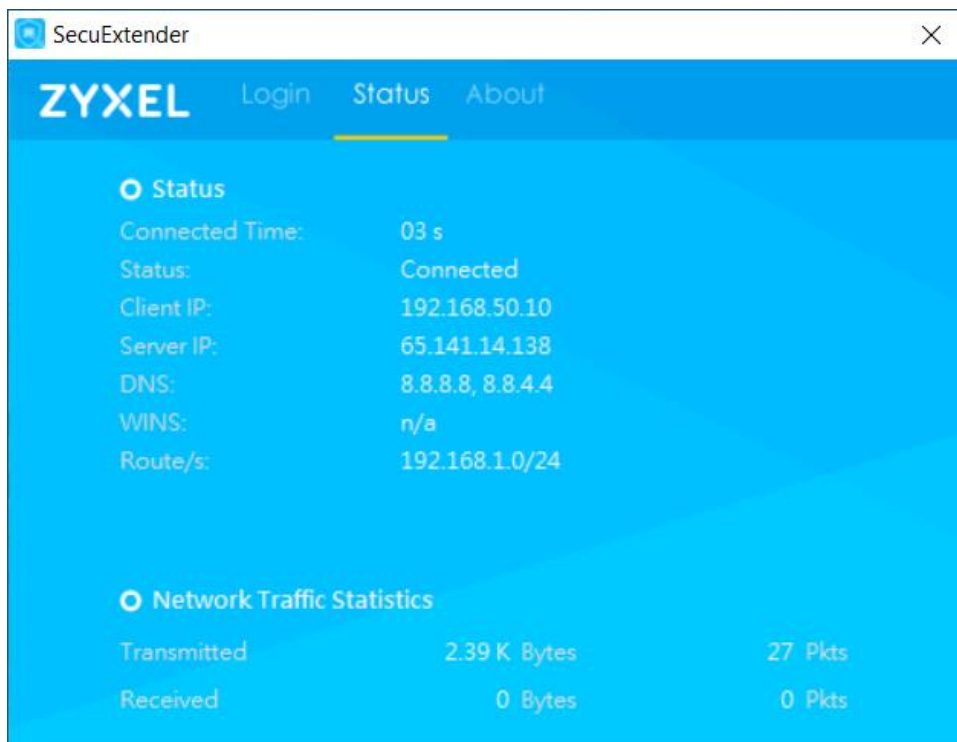
7. Enter the IP Address of 65.141.14.138 and your credentials (sslvpn1-sslvpn5). Contact your Manager for Password.

The image shows the ZyXEL SecuExtender login window. The window has a blue header with the 'ZYXEL' logo and links for 'Login', 'Status', and 'About'. The 'Login' link is underlined. Below the header, there is a dropdown menu showing '65.141.14.138', a text input field containing 'sslvpn1', and a password input field with ten black dots. Below these fields is a checkbox labeled 'Remember username' which is unchecked. At the bottom, there are two buttons: 'Disconnect' (grey) and 'Connect' (yellow).

8. Click YES at the warning message.

The image shows a warning dialog box titled 'This Connection is Untrusted'. It has a blue background and a white header with a close button. The main content area is blue and contains the following text: 'Host : usg20-vpn_BC99119D81A8', 'Verified by : usg20-vpn_BC99119D81A8', and a link 'View detail'. Below this, it says 'Your connection may be not secure, do you want to continue?'. At the bottom, there are two buttons: 'YES' (yellow) and 'NO' (light blue).

9. You should now be connected. You can right-click anywhere on the client to “Disconnect”.



Now that you are connected, you should be able to connect with IP Addresses on the local network, or RDP into your workstations. Please contact ITGuys for further help.

Thank you.

IT Guys Team